COACHMEPLUS



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FAQ: Athlete Profile - What does Force Password Change do?



What Does "Force Password Change" Do?

- Forces a user to change their password upon next successful login
- Allows you to force a user who knows their username and password to change it upon next login
- Allows you set a password for a user, give it to them, but force them to change it upon next login.

Why "Force Password Change"?

The "Force Password Change" feature serves several essential purposes:

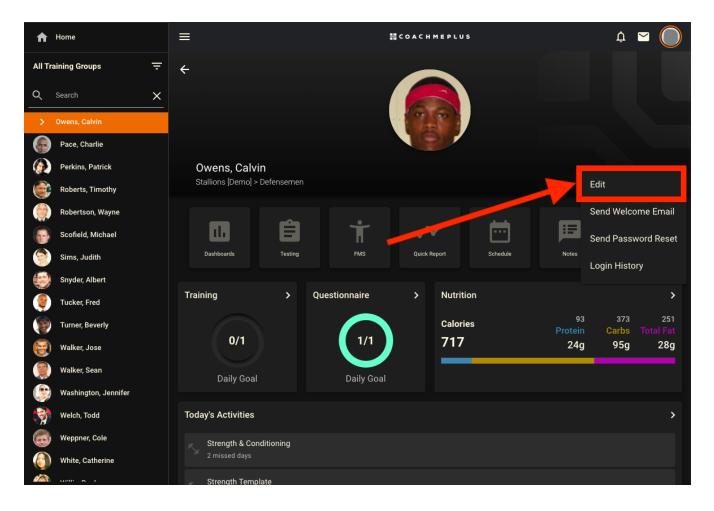


- **Enhanced Security:** It ensures that users, such as athletes, are required to change their initial passwords, adding an extra layer of security to their accounts.
- **Password Assignment:** It allows you to assign a password to a user, enabling you to communicate it outside of the application, such as verbally or through other secure means.
- **User-Friendly Transition:** It facilitates a smooth transition for users, as they can initially use the assigned password and later create their unique one for future logins.

For Admin/User:

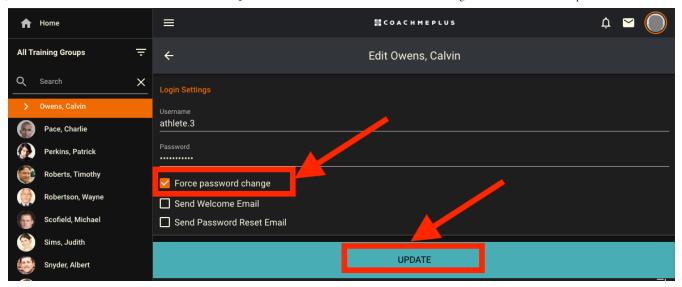
Step 1: Access the Athlete Edit Page

• Navigate to the Athlete Edit Page where you can modify user details.



Step 2: Enable "Force Password Change"

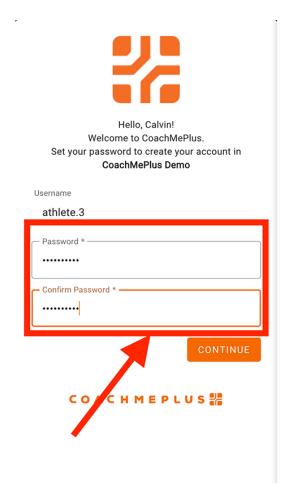
- 1 Select the "Force Password Change" option to ensure the user is prompted to change their password upon their next login.
- 2 Click "Update" to save the changes.



For Athlete:

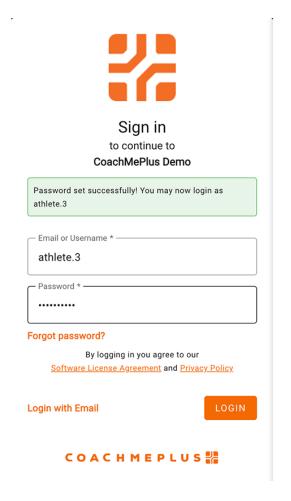
Step 1: Creating a New Password

- When athletes reach the login page, they are asked to create a new password and confirm it.
- Note: This step ensures that they establish a personalized and secure login credential.



Step 2: Login with the New Password

• After successfully setting their new password, athletes can log in using their own, more secure credentials for all future logins.



By implementing the "Force Password Change" feature, CoachMePlus enhances security and allows for a smooth transition from an initially assigned password to a personalized one. This feature adds an extra layer of protection for user accounts, ultimately benefiting both administrators and athletes alike.







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